

Reablement at Home Service - Background

27 April 2016

Essex County Council has recently awarded the new Reablement at Home service contract for north east Essex to Allied Healthcare. The new service will start from the 4 May 2016 on a five year contract. The Reablement at Home principles and ethos remain the same in essence, but there are some improvements in the new service and a few changes in the process.

With the new Reablement at Home service, ECC is aiming to:

- promote Reablement as the first service offers before any other social care package
- increase the number of referrals from community
- ensure 100% of referrals which meet the reablement criteria are accepted into the service
- offer the adult the right kind of service to meet their needs and achieve their goals through either:
 - Light Touch Reablement (up to six days)
 - Core Reablement (up to six weeks)
 - There will also be a priority response element to the service which will allow community clinicians to undertake a telephone referral

There is a new [referral form](#) which should be used when referring patients to this service. An email address has also been included in the referral form which should be used for any new referrals - essexreablement@alliedhealthcare.com

If you have queries about the new provider of this service, please contact the North East Essex CCG, on 01206 918668.

Further details of the service

Who is eligible for reablement?

The adult must be:

- 18 years of age or over;
- Living within the geographical area within Essex County boundaries;

(People who are ordinarily resident outside of Essex will not be eligible even if they are registered with an Essex based General Practitioner PG);

- Identified as having reablement potential - including those with life limiting conditions, dementia, learning and/or physical disability and/or sensory impairment;
- Willing to engage with and undertake a period of reablement;
- If discharged from hospital, able to undertake a period of reablement within 24 hours of discharge (or later as agreed with the adult);
- This can include adults in a short stay community bed, respite bed or residential/nursing placement;
- Individuals who have received a period of residential reablement may also be eligible for a period of reablement at home to maximise their independence.